

REGD OFFICE: `CyberTech House' Plot No. B-63/64/65, Road # 21/34, J.B Sawant Marg, MIDC, Wagle Estate, Thane 400604
• Tel: +91 224283-9200 • Fax: +91-22-4283-9236 • GSTIN 27AAACC1905B1ZE
• CIN L72100MH1995PLC084788 • Email: cssl.investors@cybertech.com • Website: <https://cybertech.com>

Date: February 24, 2023

To BSE Limited Listing Department Phiroze Jeejeebhoy Towers Dalal Street, Mumbai-400 001 Scrip Code: 532173	To National Stock Exchange of India Ltd. Listing Department Plot No. C1, Exchange Plaza G Block, Bandra Kurla Complex Bandra (East), Mumbai - 400 051 Symbol: CYBERTECH
---	--

Sub: Intimation under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, kindly note that the Company has completed the activity of sending e-mail/SMS to all the shareholders holding shares in physical form in compliance with the SEBI Circular No. SEBI/HO/OIAE/2023/03391 dated January 27, 2023 regarding generating awareness on availability of Dispute Mechanism at Stock Exchanges against listed companies/Registrar to an Issue and Share Transfer Agents (RTAs).

In this regard, please find enclosed herewith a copy of the communication forwarded to the shareholders holding shares in physical form through e-mail/SMS by M/s. Link Intime India Private Limited, RTA on behalf of the Company.

The above communication is also available on the website of the Company <https://cybertech.com/Investor>.

Kindly take the same on your record.

Thanking you,
Yours faithfully,

For CYBERTECH SYSTEMS AND SOFTWARE LIMITED

Sarita Leelaramani
Company Secretary and Compliance Officer
Membership No.: A35587



TEXT OF COMMUNICATION FOWARDED TO THE SHAREHOLDERS HOLDING SHARES IN PHYSICAL FORM THROUGH E-MAIL/SMS

Sub: Generating awareness on availability of Dispute Mechanism at Stock Exchanges against listed companies/ Registrar to an Issue and Share Transfer Agents (RTAs).

Dear Shareholder,

Greetings.

SEBI vide its Circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/76 dated May 30, 2022, had issued a Standard Operating Procedure (SOP) for dispute resolution under the stock exchange arbitration mechanism for disputes between a listed company and/or registrars to an issue and share transfer agents (RTAs) and its shareholder(s)/investor(s).

Arbitration is the fast track process of disputes settlement. When an investor finds any query/complaints not resolved satisfactorily by all the possible means of resolutions i.e., registration complaints with Listed Companies and/their RTAs, through SCORES, etc then one can choose arbitration as further process of dispute resolution.

Disputes pertaining to or emanating from investor service requests such as transfer/transmission of shares, demat/remat, issue of duplicate shares, transposition of holders, investor entitlements like corporate benefits, dividend, bonus shares, rights entitlements, credit of securities in public issue, interest/coupon payments on securities and delay in processing/wrongful rejection of aforesaid investor service requests may be considered for arbitration.

"If you have any dispute against a listed company and or its Registrar and Share Transfer Agent (RTA) on delay or default in processing your request, as per SEBI circular dated 30.05.2022, you can file for arbitration with Stock Exchange.

For more details, please see the web links of the stock exchanges.

BSE - <http://tiny.cc/m1l2vz>

NSE - <http://tiny.cc/s1l2vz>

Further SEBI vide its circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655 dated November 03, 2021 and its clarification circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/687 dated December 14, 2021 has mandated that all the folios has to be KYC compliant and accordingly asked the investors to register their PAN, KYC details and Nomination with the RTAs and has also strictly informed the RTAs to not process any service requests or complaints received from the holder(s) / claimant(s), till PAN, KYC and Nomination documents/details are received. Hence we request you to please register/update your KYC details with our RTAs. For more information visit <https://linkintime.co.in/>.